

July 22, 2021

Welcome to Fall Colors 2021

I've heard that some folks have had a little difficulty in receiving the agreed upon rate of \$95 a night. The people at the desk have a problem finding our reservation. I have had quite a discussion with Christin this morning, and here's the scoop.

They have changed general managers, and there have made changes in their staff. Their main problem is an inability to hire anyone that wants to work. Seems that's a common problem these days! Why work, when you can do just as well sitting on your butt?!!

When you call, refer to the block of rooms reserved for the MSTA with a group ID# 4133968, and the special rate of \$95 a night.

If the person at the desk can't figure it out, go on and make the reservation at their normal rate of \$140, and ask them to make a note under special requests for the MSTA.

Don't sweat it, and If all else fails, I'll get it straight with management.

Thanks for understanding, and I'm looking forward to seeing everyone.

Syd Mayes